

## CASE STUDY

# CONSOL MOBILE REMEDIATION



## Service Stream Fixed Communications: ConSol Mobility for Telstra DIAS contract

### The challenge

- Expected volume: 20 FSAM per month surveyed and quoted
- 7000 pits/ducts per month: remediated, quality inspected, reported and tracked, claimed and invoiced

### Method

- ConSol automates the import of the Telstra quote
- Construction work order creation is a single file import
- ConSol Mobility displays surveys relating to each part of the remediation process
- ConSol turns survey questionnaires into aggregated item activity codes to be used in the remediation process for Telstra
- Support for the three phases of work: pre-remediation/construction survey, remediation/construction work and the quality assurance check
- As built, photographs and documents are sent from Service Stream to Telstra enabling ConSol to be the single source of truth
- Automated quality control on every DIAS pit
- Field reporting aggregates for project tracking, dashboards and reports

### Procedure

- Survey each pit ID
- View work orders available to the work group
- Accept work orders
- Submit claims
- Attach photos and notes
- Work online/offline
- Claim variations
- Automated RCTI matching agreed item codes, rates and quantities

## RESULTS

- An 80% reduction in project administration per FSAM
- Enhanced mobility
- Improved reporting
- Standardised work practices
- Automated quality control tools
- Single application experience for field users

# ConSol

Managing construction procurement



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