

ConSol

Deliver rapid construction field services with one centralised management platform

ConSol helps corporations and suppliers improve compliance, increase efficiency and work better together



Over 3.6 million
orders processed



18K+

18,000+
active users

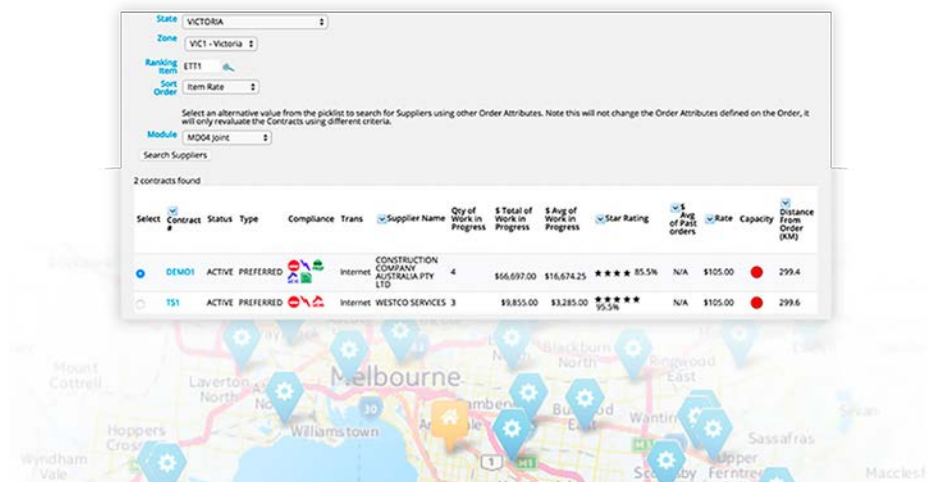


14K

Over 14,000
construction users

HOW IT WORKS

- Compare contractor ratings to select the best supplier
- Track an unlimited number of work orders, projects or tasks
- Receive alerts for deadlines and overruns
- Review and approve variation requests



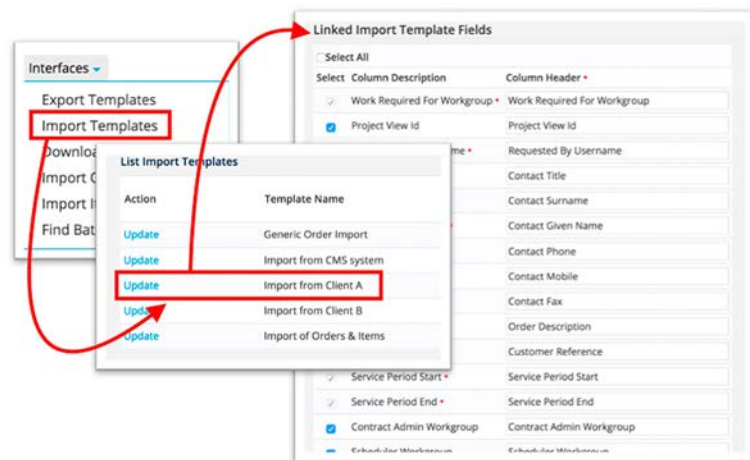
Optimise compliance and transparency

ConSol helps organisations improve contractor performance and service delivery by measuring performance against contractual obligations:

- Real time transparency into contractor ratings
- Compare suppliers and view cost benchmarks for projects
- Track an unlimited number of work orders, projects or tasks across multiple suppliers and team members
- Automatic alerts when deadlines and overruns are detected
- Variation request controls ensure you only pay for the amount you approved.

HOW IT WORKS

- Import orders automatically
- Centralise all project files so key players can access
- Get real-time updates from contractors via ConSol Mobile
- Automate invoicing with integrations to your payment systems



Streamline your processes

ConSol enables everyone along the service delivery cycle – internal design staff, contractors, supervisors and contract managers, administrative staff, finance and senior management – to enter their own updates and documentation into the system.

- Create customised templates and automated workflows to standardise your processes and ensure consistent, timely processes across your organisation
- Automate your payment process by connecting ConSol with your invoicing systems
- Use our contractor rating system to assess performance and select the best candidates for your project
- Ensure contractors stay in the loop with ConSol Mobile in the field, preventing project delays with customised alerts for deadlines and overages.



HOW IT WORKS

- Complete tasks within the system
- Message individuals or teams from the platform
- Review the audit trail on orders, contracts, documents and more
- Upload, store, share, comment on or search documents

Centralised collaboration platform

ConSol is a robust communications hub between your organisation and your suppliers. No more tracking down emails, attachments or scrambling to rectify a lost work order:

- Share work orders directly with suppliers to ensure all details are available
- ConSol Mobile enables contractors push in-the-field updates, variation requests and documentation
- Improve process efficiency and reduce the resources needed for each work order
- Upload, search or store project documentation
- Set user controls so key stakeholders can access important project details
- Keep track of work in progress with customised messaging.

The screenshot displays the ConSol platform interface showing a table of work orders. The table includes columns for Action, Priority, SLA, Order, Task Created, Verifier, Customer Ref#, Supplier Name, Job Location, Requested By, and Start Date.

Action	Priority	SLA	Order	Task Created	Verifier	Customer Ref#	Supplier Name	Job Location	Requested By	Start Date
Action	High	23-Sep-15 13:20	81419046	23-Sep-15 13:20	Doe_GREG10, John	124	CONSTRUCTION COMPANY AUSTRALIA PTY LTD	2 Smith Street, Armidale, NSW	Doe_GREG10, John	02-Sep-2010
Action	High	23-Dec-15 15:59	82455631	23-Dec-15 15:59	Doe_GREG10, John	Test Demo Construct	A DEMO NBN SUB CONTRACTOR #3	FSAM Construction 2EDG-02, EDGECLIFF, NSW	Doe_GREG10, John	30-Jul-2013
Action	High	13-Sep-16 11:23	81419046	13-Sep-16 11:23	Doe_GREG10, John	124	A DEMO BUILDING SUB CONTRACTOR	1 Smith Street, Armidale, NSW	Doe_GREG10, John	01-Sep-2010
Action	High	13-Jun-15 11:51	82404012	13-Jun-15 11:51	Doe_GREG10, John	Test Demo for TransNet	A DEMO NBN SUB CONTRACTOR #1	210G-02, EDGECLIFF, NSW	Doe_GREG10, John	30-Jul-2013
Action	High	09-Jun-15 15:41	83335766	09-Jun-15 15:41	Doe_GREG10, John	FWG Test2	CANCON CONSTRUCTIONS	1 Smith Street, ARMIDALE, NSW	Doe_GREG10, John	21-Nov-2014
Action	High	27-Aug-15 16:24	83335766	27-Aug-15 16:24	Doe_GREG10, John	FWG Test2	CANCON CONSTRUCTIONS	1 Smith Street, ARMIDALE, NSW	Doe_GREG10, John	06-Jun-2015
Action	High	08-Dec-15 11:21	83329488	08-Dec-15 11:21	Doe_GREG10, John	FWG Test2	CANCON CONSTRUCTIONS	105 Constitution Street, ARMIDALE, NSW	Doe_GREG10, John	06-Jun-2015
Action	High	19-May-16 12:02	84017028	19-May-16 12:02	Doe_GREG10, John	81234	A DEMO NBN SUB CONTRACTOR #1	George Street, SYDNEY, NSW	Doe_GREG10, John	19-May-2016

HOW IT WORKS

- Create customised workflows and set permissions
- Issue, modify and check status on work orders
- Approve invoices and report on costs, profitability and productivity
- Review and manage schedules, workgroups and users

Comprehensive management capabilities

- Monitor your field service delivery needs, no matter how many services, suppliers and team members are involved
- Compare and report on supplier performance, submit requests for quotes, set KPIs and SLAs, create and assigned milestones for projects and review invoices
- Create, define and track schedules, workgroups, users and workflows
- Use on-demand reports to benchmark costs and forecast outcomes
- Integrate ConSol with your financial management system to define budgets for each project and manage orders
- Control your organisation's information by setting user permissions
- Review your operation dashboard's summary charts, maps and tables to quickly identify and rectify operational problems.

A ConSol success story

Service Stream Communications, one of Australia's largest field services providers, completes over 1,000 projects weekly for telcos across the country.

Their previous management system was labour-intensive and fragmented, with no visibility into projects or team performance. Processes differed across regions, leading to inconsistencies and costly rework.

ConSol's web-based platform created a centralised work hub for Service Stream staff and subcontractors, standardising work practises across the country. Built-in KPI tracking and real-time updates provided visibility into subcontractor performance.

After implementing ConSol, Service Stream saw vendor and team productivity skyrocket. Staff manage over 20 percent more work than under the previous system. And ConSol's reporting capabilities ensure the team always has instant access to results, forecasts or potential risk assessments.



ConSol MOBILE

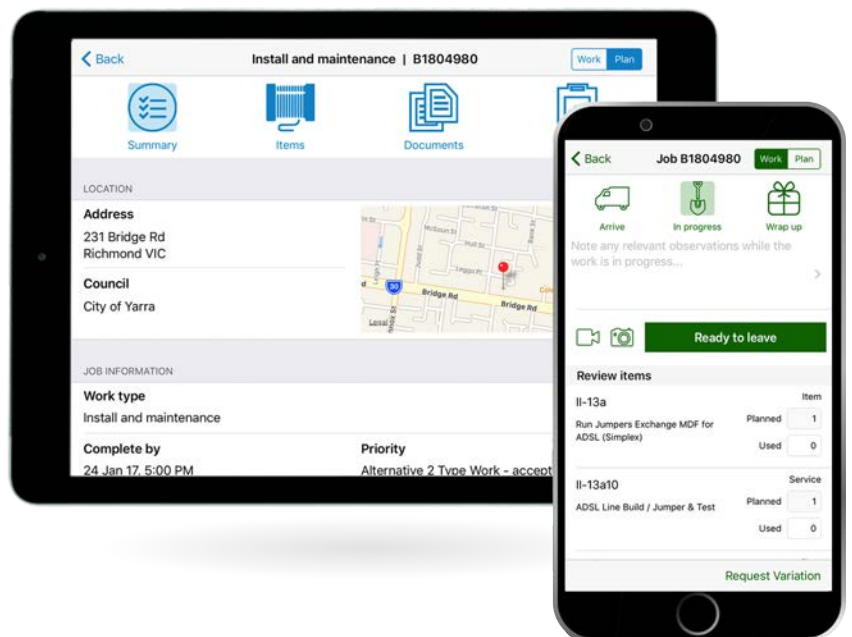
ConSol Mobile — designed for ConSol field workers and sub-contractors

Deliver better service faster for your customers. ConSol Mobile helps you stay connected to your clients and teams in the field



How it works

- 1 Review, accept or decline work orders on-the-go
- 2 Track work tasks from any job site
- 3 View documents and upload photos in the field
- 4 Complete tasks and submit invoices

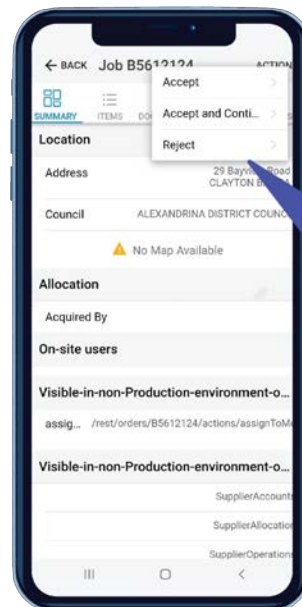
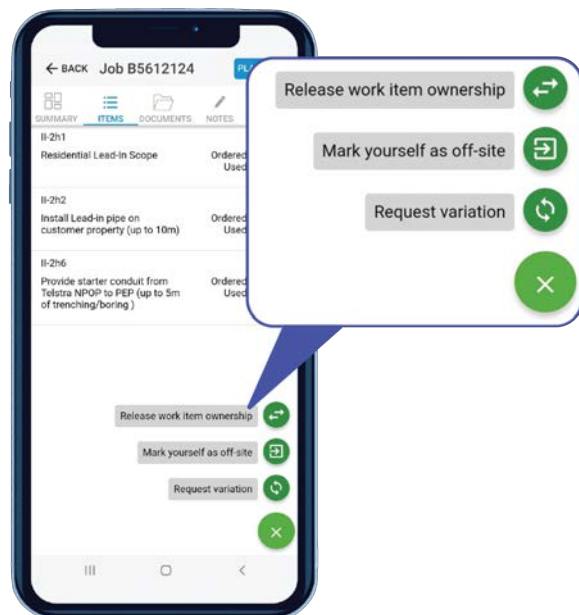




ConSol Mobile offers an impressive suite of features

Role-based security

Role-based security and feature access ensures that access to certain features in ConSol Mobile is only granted to specific staff such as team leaders or managers. Individual contributors are only able to see and action orders for which they have permission.

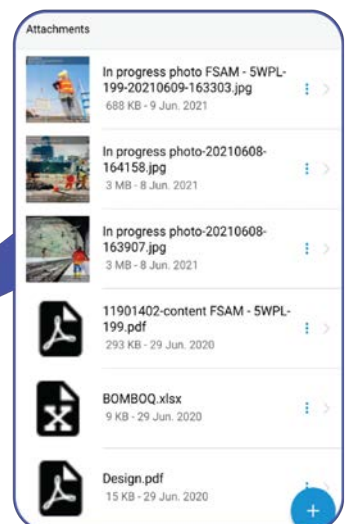
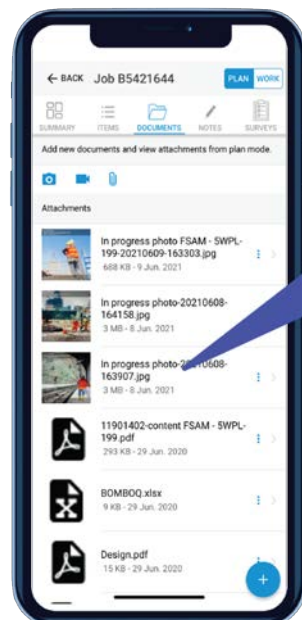


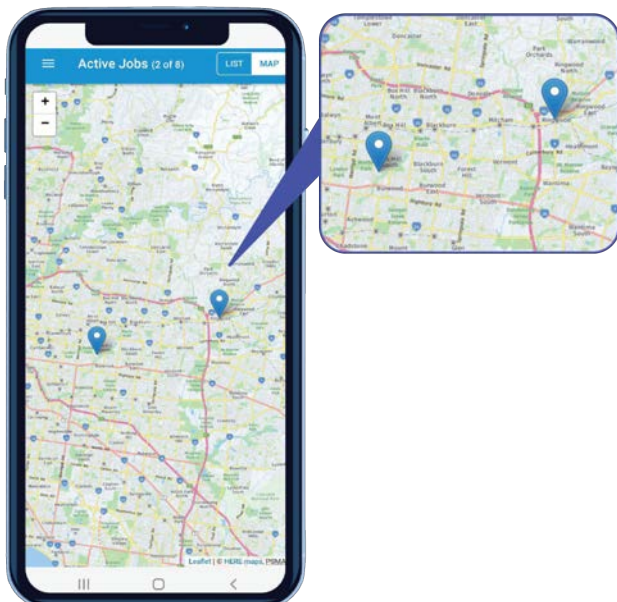
Manager-only functionality

Managers can take control of orders acquired by other members of the crew, enabling reallocation of work and completion of more complex actions.

Work orders and order details

ConSol Mobile provides easy access to orders issued in ConSol, presenting field staff with order details, notes and customer documentation in one place, enabling them to efficiently carry out their work.



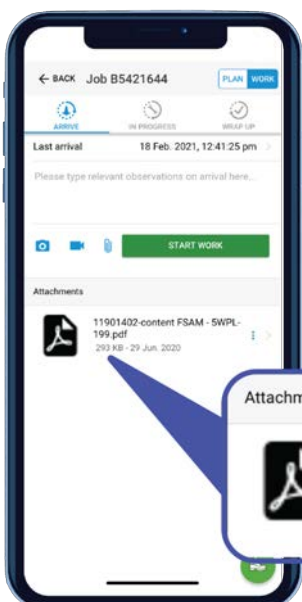


Work distribution maps with route options

We provide access to map displays of pending or accepted jobs, providing calculated routes for best travel options between jobs, reducing travel time and assisting with the 'which job next' decision?

As-built updates in the field

Using a finger or a stylus, as-built changes can be documented directly from within ConSol Mobile, ensuring real-time reporting of changes made in the field.



Job definition artefacts

All of the artefacts and documentation uploaded by the customer is available in-app, making access to required information just a button click away, with no more printing required.



Attach artefacts and photographs

Capture static images and video from your device or access stored images from your device gallery, then attach them directly to the order, for real-time viewing by users back in the office.

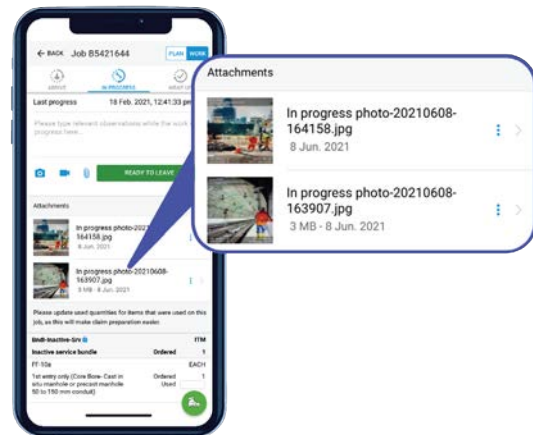
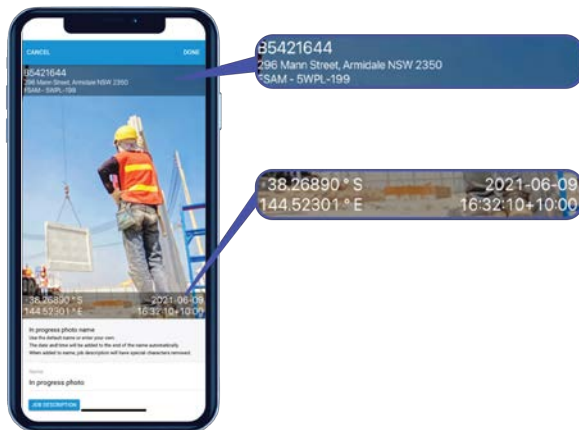
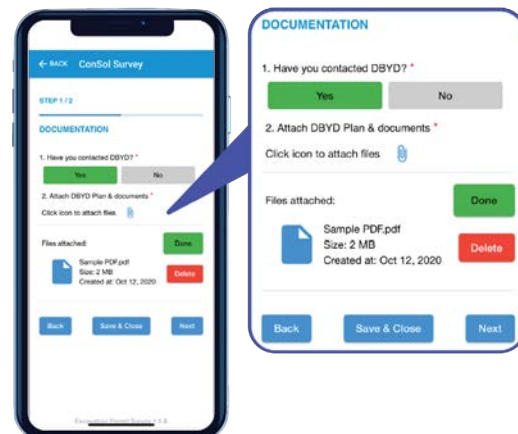
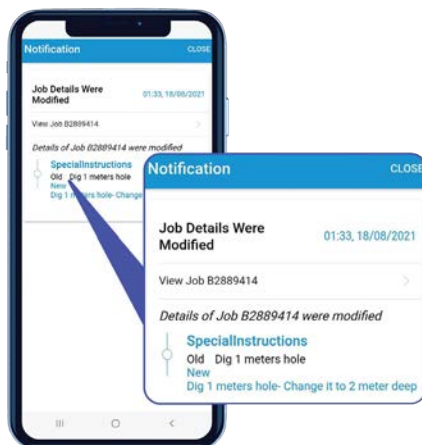


Photo watermarking

State of the art watermarking with time, latitude and longitude, ConSol Mobile watermarking attaches simple and clear order detail to every image taken on-site, with optional standard fields to select from for extended detail. This ensures accurate order details and geo-coordinates are attached to every image.

Present configurable checklists and questionnaires

Collect additional information about your jobs, the workers or the site, including questionnaires such as safety checks, health check, equipment lists and client surveys.



Push notification of service level agreements breaches and order changes

Informs field crews of changes to the order in real-time, ensuring the current and correct instructions are followed, providing awareness of any SLA performance breaches so immediate action can be taken to avoid the breach.